tri.x
PART OF THE ANTSER GROUP

BETTER OUTCOMES
POLICIES AND PROCEDURES FOR ADULT SERVICES

Combining best practice with innovation and new and emerging technologies, we are leading the way in 'doing things better'.

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WHY CHOOSE TRI.X?

ROBUST ARCHIVING

A complete copy of every version of your procedures is archived and can be easily accessed whenever you may need it (for example, in the event of investigations and Serious Case Reviews).

A TEAM APPROACH

Working together, our multidisciplinary team of Lead Consultants, Editors, Formatters and Legal Associates will develop and manage your procedures.

DIRECT PRACTICE EXPERIENCE

Our Lead Consultants are experienced social care practitioners, having worked in social care (as managers and practitioners), safeguarding, legal services, youth work as well as education. Since joining tri.x several Lead Consultants have maintained their professional registration and continue to undertake independent work on behalf of SAB's and LSCB's.

DEDICATED LEAD CONSULTANTS

A named Lead Consultant will be dedicated to your procedures for the duration of the contract term. They will support your development, manage updates and are available for telephone and email support or advice as needed.

PROACTIVE MONITORING OF THE LANDSCAPE

Our Content Review and Development board (CRD) meets regularly to review changes to legislation, case law and best practice and consider the best way to integrate them into the procedures, so you don't have to.

FULL CONTENT REVIEW AND UPDATE SERVICE

Opportunities for planned updates to procedures are provided twice yearly. This ensures that your procedures are always reflective of current statutory requirements and best practice.

DID YOU KNOW?

- With over 15 years of experience, tri.x is the clear market leader supporting 96% of children's local authorities.

- We have recently launched a new and improved online procedures platform, which enables alerts, team management and collaboration, all with a functional and modern user interface!

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ADULT SOCIAL CARE

LOCAL AUTHORITY ADULT SERVICES PROCEDURES

tri.x

We provide online procedures, practice guidance and tools for adult social care. Designed specifically to meet the needs of practitioners working in local authorities, our procedures, practice guidance and tools embed personalisation and strengths-based practice and support effective, consistent decision-making in line with the Care Act and other key legislation.

Accessible 24/7 via mobile, tablet or desktop, our procedures, practice guidance and tools are user friendly and well-structured - making practical sense of complex legislation and statutory requirements.

Procedure content is regularly reviewed and updated by our board of legislation and case law experts and reflects the needs of practitioners across the entire landscape of adult social care.

THE BENEFITS

- ✓ Updated procedures in relation to legislation and case law actioned directly by our experts

- ✓ More time to focus on improving local processes and practice

- ✓ Creates a culture of autonomous, confident practitioners

- ✓ Frees up managers time to develop services or take on projects

- ✓ Complements and enhances internal training, supervision and continuous professional development

- ✓ Increases adult social care team ownership of procedures and local resources

- ✓ Reduces the risk of challenges, complaints and judicial review.

- ✓ Robust archiving-easy to retrieve older versions if required

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SAFEGUARDING BOARDS

It has been an absolute pleasure working in partnership with Tri-X to develop our Gateshead Safeguarding Adults Board Multi-Agency Policy and Procedures. Sally demonstrated a wealth of knowledge and experience in Adult Safeguarding and was able to provide us with an impressive foundation which was statutorily compliant and highlighted national guidance and best practice. We were then able to shape our policy and procedures to ensure they truly represented our local values, structures and operational practice.

Carole Paz-Uceira Safeguarding Adults Business Manager; Gateshead Council

SAFEGUARDING ADULT BOARDS PROCEDURES

New for 2021, tri.x, part of Antser, brings its years of experience to this comprehensive suite of online procedures and practice guidance for Safeguarding Adult Boards.

With safeguarding principles at their centre, these procedures will support multi-agency practitioners to make effective, consistent and defensible decisions under the Care Act and other key legislation.

FREE RESOURCES

The Mental Capacity Toolkit:
A direct link to our trusted and recommended online resource, supporting practitioners to understand the Act and implement the principles effectively into practice.

The Care Act 2014:
A direct link to our online resource, presenting the requirements of the Care Act 2014 in an accessible way for practitioners.

THE BENEFITS

- A set of multi-agency safeguarding procedures, reflective of legislation and best practice, maintained by tri.x experts with minimal localisation required

- A set of supplementary procedures to support practice, maintained by tri.x with minimal localisation required Local Contacts & Practice Resources

- The Care Act 2014

- The Mental Capacity Act Resource and Practice Toolkit

- tri.x Resources (now part of Antser)

- Version control managed by your Lead Consultant

- News area

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ADULT CARE PROVIDERS HANDBOOK

This handbook has been developed for managers and staff working at all levels in care homes, supported living or domiciliary care services. It provides a range of guidance which will support the service to meet its regulatory responsibilities and provide the best care and support possible.

Sections of the handbook:
Core principles and values
Safeguarding and deprivation of liberty
Providing care and support
Health and safety of everyone
Inspections
Meeting regulations and standards
Learning, development and supervision

Online resources:
Care Act 2014 resource;
Mental Capacity Act 2005 Resource and Practice Toolkit;
Skills for Care Support for Registered Managers;
Skills for Care Learning and Development;
Care Quality Commission Information for Adult Social Care Providers.

THE BENEFITS

✓ **Branded to your requirements**

✓ **Ready to go-just add your Statement of Purpose**

✓ **Content maintained by our team of experts**

✓ **Customer maintained content management system for uploading supporting documents**

✓ **Site login facility**

✓ **Hub to manage and monitor individual usage**

✓ **Set reading tasks for individual staff Available 24/7**

✓ **Works on any device**

THE ENHANCED TRI.X CMS PROCEDURES PLATFORM

Our new and improved online procedures platform enables alerts, team management and collaboration, all with a functional and modern user interface. Through our new portal and reading tasks we provide customers with the ability to track, enforce and evidence compliance

Core features

Built to AA accessibility standards and Cyber Essentials standards security

Branded for each organisation

Includes an in-built Resource Library

Includes a Global Search function

Customer portal

Compliance tracking

New developments

2-Factor Authentication

Users can be assigned to teams

User access role defined internally

Local administrator function

Reading tasks can be assigned to users

Task progress visibility

Tasks automatically created with chapter changes;

Team tasks visible to managers

THE BENEFITS

✓ **Ability to track and evidence compliance through reading tasks**

✓ **Built to meet AA accessibility and Cyber Essentials security standards**

✓ **Easy user access and team access with individual user profiles and improved navigation**

✓ **Enhanced team collaboration through reading tasks that can be managed individually and/or by a local administrator**

✓ **Team communication enhanced through automated email notifications following chapter updates**

✓ **Site login facility with 2-Factor Authentication**

✓ **Single global search allows for pages and resources to be swiftly found, with results being returned based on their association to the searched term**

TRIX IS PROUDLY PROUD OF ANTSER
EXPLORE OUR SERVICES BELOW:

ADULT SERVICES ASSESSMENTS

Our nationwide network of experienced Mental Capacity and Deprivation of Liberty Safeguarding assessors are appropriately trained and qualified, all either approved under section 12 of the Mental Health Act 1983 or registered medical practitioners with at least three years' post-registration experience.

VIRTUAL REALITY (VR)

Our VR programme is a technology enabled behaviour change tool, designed to support the team around the child in understanding a child's emotions, trauma and potential triggers so that they can support, care and guide them differently. This powerful approach quickly and effectively delivers the knowledge, understanding and empathy that otherwise can take years to develop.

LEARNING & DEVELOPMENT

We have a 30-year history of developing and delivering training to address the everyday challenges of those working with children, families and adults. We have recently developed an innovative suite of Virtual Reality enabled 'behaviour change' courses which address key themes of care and practice.

TRANSFORMATION

A partnership approach is core to our organisation. Each of our products and services are transformational in their own right. Combined and underpinned by our subject matter expertise and innovation, we find solutions to your 'wicked issues' across the health, education and social care sectors both in the UK and internationally.

DID YOU KNOW?

Tri.x is now proudly part of Antser, an integrated organisation delivering transformation in health, education and social care. We deliver end-to-end services to the children's and adult's social care sector, in partnership with local authority and independent providers. Our solutions range from core compliance to transformation and technology all with one aim in mind – to deliver better outcomes.

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For further information about our products and services please get in touch

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